

Community Pharmacy Nottingham and Nottinghamshire ICB News

A newsletter for Community Pharmacy Teams in Nottingham,
Nottinghamshire and Bassetlaw

Purpose of this newsletter

The purpose of this newsletter is to share news from across the health system with Community Pharmacy Teams. Please share this newsletter with everyone in your pharmacy team including any locum staff.

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Questions and feedback about this newsletter

If you have any questions, please email the ICB Community Pharmacy Clinical lead; Rebecca Dickenson using the email address Rebecca.Dickenson7@nhs.net.

Please send feedback as it helps to tailor this newsletter for you and your team.

Children's Flu Vac Advanced service to be launched in October

The service will be commissioned as an Advanced service and pharmacies that choose to provide the service will be able to commence vaccinating eligible children from 1st October 2025.

The commissioning of the service is seeking to increase uptake of the vaccine in this age group, who are ordinarily offered vaccination via their general practice; older children are offered vaccination at school.

The majority of eligible children will be vaccinated with live attenuated influenza vaccine nasal spray suspension (LAIV) which will be supplied to pharmacies from centrally procured stock.

Pharmacy owners will be paid £9.58 for each vaccine administered; this fee is funded from NHS vaccination budgets, not from the Community Pharmacy Contractual Framework global sum.

Further information on the new service can be found in the service specification that has been published by NHS England. Click on the following link [Download the service specification](#)

Pharmacy owners that choose to sign up to provide the service will be able to do so via the NHSBSA's MYS portal **from 1st August 2025**. In order to receive vaccine ahead of the start of the service on 1st October 2025, pharmacy owners will need to register on MYS by **23:59 on 31st August 2025**. Later registration will be possible, but the provision of the centrally procured vaccine will be received after the starting date for the service.

Join the National Booking Service flu vaccination service

In autumn/winter 2024, nearly five million seasonal vaccination bookings were made on the National Booking Service (NBS), with 969 additional community pharmacy sites, resulting in 23,000 vaccinations.

Community pharmacies not already registered with NBS can now join the NBS flu vaccination service. To apply, click on and complete the following [Flu CP NBS Onboarding Form](#) with your pharmacy ODS code and contact details of two users. Apply between 24 July-11 August to receive login details before 18 August. Later applications will receive login details within 10 working days. Applications are open from 24 July to 9 March.

Community Pharmacy Webinar: Contraception Service Update

NHS England Midlands Region will be hosting a Contraception Service Update webinar for community pharmacy teams in preparation for the expansion of the service to include emergency contraception as part of the service.

The webinar will include the following

- Service Update Overview – Including the addition of Emergency Contraception
- Top Tips for Service Delivery – Practical advice to support effective implementation
- Q&A Session – Ask questions and share feedback
- Engaging the Whole Pharmacy Team – Tips for how the pharmacy team can support the service.
- The Role of Pharmacy Technicians – Supporting and enhancing service delivery

This session is designed for pharmacists, pharmacy technicians, and wider pharmacy teams involved in delivering contraception services.

Date: Tuesday 9th September

Time: 19:00 – 20:00

Location: Online (Webinar link will be provided upon registration)

To register for the webinar click on the following link – [Community Pharmacy Webinar Registration Link](#)

Reminder: Respecting EPS nomination principles and patient choice

Community pharmacy teams are reminded of the importance of aligning with the EPS nomination principles and upholding patient choice at all times. This system is designed to offer convenience and flexibility—but it must be used responsibly.

Key principles to follow

Patient-led nominations

Nominations must only be set, changed, reversed or removed at the patient's request. Patients can update their nomination at any time—either at a pharmacy, GP surgery, or themselves via functionality and advice within the NHS App.

Informed consent

If a patient is invited to change their nomination, they must be clearly informed about:

- What EPS is

- What a nomination means
- Their right to change or cancel their nomination at any time

Written confirmation

It remains a best practice to obtain written confirmation of a patient's nomination choice and maintaining a record of this in line with your SOP, before making any changes to nomination settings. We recommend the digital or paper form aligns with the nomination template.

Refreshing on the four core nomination principles

We recommend pharmacy teams refreshing themselves by clicking on the following factsheet:

[One-page factsheet on the EPS nomination core principles](#)

General Pharmaceutical Council refers to emerging concerns

The General Pharmaceutical Council (GPhC) has written to its members to highlight some emerging issues that have led to concerns being raised with them.

The concerns relate to:

- diversion of medicines by staff;
- checking addresses when supplying medicines at a distance;
- supplying medicines overseas;
- advertising and promotion of medicines;
- supplies of methadone and patient information leaflets (PILs); and
- Yellow Card reporting for GLP-1s

The email containing more information and advice can be found [here](#)

Medicines not covered by the HRT PPC

Over 200,000 prescriptions were incorrectly submitted using the "HRT only prescription prepayment certificate" (HRT PPC) exemption between June 2024 and May 2025.

According to data from the NHS Business Services Authority (NHSBSA), there has been a rise in the use of the HRT PPC exemption category for medicines not covered by the scheme. Pharmacy teams are encouraged to familiarise themselves with the full list of covered medicines to help patients avoid incorrect exemption claims. For more information click on the following link. [Tell me more and see the list of products that are NOT on the approved list](#)

Reminder: Updating your NHS Profile Manager

Pharmacy owners are reminded of the benefits of regularly updating their NHS Profile Manager each quarter, ensuring their NHS website and Directory of Services (DoS) profile information remains current.

Accurate DoS information is essential for other organisations making referrals to pharmacies and is a Terms of Service requirement. Up-to-date opening hours are crucial to prevent NHS 111 health advisors and GP practice teams from directing patients to a closed pharmacy, for example, for the Pharmacy First service.

Ensuring patients can view accurate information on which services are provided from a pharmacy on the NHS website is also important, so they know where they can access support. For some services, this information feeds into the 'Find a pharmacy' search option on the NHS website, for example, click on the following link '[Find a pharmacy that offers the contraceptive pill without a prescription](#)'. Therefore it is imperative that the pharmacy's service information is up to date otherwise the pharmacy won't be listed as one of the pharmacies offering this service.

Each module must be marked as verified, even if no changes are needed or have been made.

Updating your profile

The steps are:

1. Register for NHS Profile Manager with your personal NHSmail address, if you haven't already. NHSmail is required.
2. Click on the following link; [Log in to your NHS Profile Manager pharmacy profile](#) to edit or validate your profile information.

Top tips

- **Verify early:** consider setting a diary reminder for the start of each quarter to perform a regular verification.
- **Update your profile as soon as there is any change.**
- **Register several staff** for business continuity purposes.

Distance selling pharmacies (DSPs)

DSP owners previously had to update profile information manually, but NHS England contacted DSPs earlier this year to let them know they should now use NHS Profile Manager (read more on the DSP section, click on the following link [Updating profile information webpage](#)).

Further information and support is available on the following link [Our NHS Profile Manager webpage](#)

Your Health Notts

Training, resources and support for professionals, community leaders and those interested in supporting people to improve their health. For further details click on the following link [Training - Your Health Nottinghamshire](#)

Pharmacy Technician Shadowing Pilot.

As part of the Pharmacy Technician Leadership Group (PTLG) action plan, we are launching a pilot scheme to support shadowing opportunities for pharmacy technicians. The aim is to create meaningful cross-sector experiences that:

- **Foster Innovation** – Encourage sharing of best practices and problem-solving approaches
- **Improve Collaboration** – Strengthen communication across acute, primary care, community, and mental health sectors
- **Broaden Perspectives** – Help pharmacy technicians understand the full patient care pathway
- **Support Career Growth** – Inspire role development and progression
- **Build Empathy** – Enhance understanding of pressures and priorities across settings

I've attached the slides from today's briefing, which provide further context and detail.

We are now looking for:

- **Host sites** willing to welcome a pharmacy technician for a shadowing placement
- **Sites with pharmacy technicians** who would benefit from or be open to a shadowing opportunity

If you're interested in participating—either as a host or by nominating a technician—please complete the short Microsoft Forms survey linked below. The form will remain open until **25 August 2025**. <https://forms.office.com/e/NR4h92gpdS>

Brief conversations about eczema in community pharmacy

Pharmacy staff see people with skin conditions, such as rashes, acne and eczema, every day in community settings. At the University, we're working with community pharmacy staff to develop training to help you to provide advice and support to people with eczema based upon the eczemacareonline.org.uk website. We've

organised a series of online workshops to give you an opportunity to share your views.

Who can take part?

- You must currently be working in a community pharmacy in the UK (i.e. you have worked in a community pharmacy within the last month).
- You must be over the age of 18.

What the workshop involves

The workshops will be held online (on Microsoft Teams) on

- Wednesday 17th September 2025, 7pm
- Monday 29th September 2025, 12pm
- Thursday 2nd October, 12pm
- Wednesday 8th October 7pm

The workshops will last approximately 2hrs. Around 8-10 participants will be taking part. Before the workshop you will be asked to sign a consent form. Our researchers will be leading the workshop. We'll be asking several questions to understand different perspectives on the role of community pharmacy teams in treating eczema, including:

- What are your patients asking you about eczema?
- What sort of information would you like to provide?
- What do you think about the content of eczemacareonline.org?

Who is running this research project?

Our researchers work for the Centre of Evidence Based Dermatology (CEBD) at the University of Nottingham.

Who is funding the research?

The research is funded by the National Institute of Health and Care Research (NIHR). The NIHR is funded by the Department of Health and Social Care to improve the health and wealth of the nation through research. See [Who we are | NIHR](#)

If you are interested in taking part email Dr Jane Harvey, Research Fellow, CEBD

Email: jane.harvey1@nottingham.ac.uk

Pancreatic Enzyme Replacement Therapy (PERT) shortage survey.

There is currently a Medicine Supply Notification for PERT, with supplies being limited and intermittent until 2026.

Local gastroenterologists and dieticians have produced guidance which can be found on the following link; [Nottinghamshire Joint Formulary](#).

We are seeking your feedback on this guidance, including what is working well, areas for improvement, and the support you have received during the ongoing shortage.

The survey will only take 5 minutes to complete, and your responses will help us refine this and future guidance. Please forward to any

The questionnaire can be found on the following link; [Pancreatic Enzyme Replacement Therapy \(PERT\) Guidance Usability Survey](#)

NHSBSA 'Hints & Tips' – Issue 60

The latest NHS Business Service Authority (NHSBSA) newsletter offers key updates, including on Pharmacy First and Contraception Service changes, disallowed items, and current Serious Shortage Protocols. To find out more click on the following link; [Read the newsletter](#)