

Community Pharmacy Nottingham and Nottinghamshire ICB News

A newsletter for Community Pharmacy Teams in Nottingham, Nottinghamshire and Bassetlaw

Purpose of this newsletter

The purpose of this newsletter is to share news from across the health system with Community Pharmacy Teams. Please share this newsletter with everyone in your pharmacy team including any locum staff.

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Post Event Messaging Urgent Actions

An email has been sent to all Community Pharmacies in England outlining actions for community pharmacies to take regarding post event messaging (PEM). If you have not received this email, please check the junk folder and then get in touch with england.eastmidspharmacy@nhs.net requesting it is sent again.

ALL community pharmacies must check on PharmOutcomes whether there are any unactioned PEMs. Some pharmacies have already completed this work in July as part of a Midlands trial – if this applies to your pharmacy, please still check your PharmOutcomes system for further unactioned PEMs.

It is essential that you complete this work as there are patient safety risks, if for example a high blood pressure reading has not been followed up. In addition, sending PEMs to patients' GP practices is a requirement in most pharmacy clinical service specifications.

Required actions

1. Read the attached letter on the email, Annex 1 provides guidance on the priority order to review the clinical service notifications. For example, Priority 1 is post event messaging relating to the blood pressure service
2. Review and action the queue of notification emails within the PharmOutcomes system for the clinical services delivered by the pharmacy, in order of priority as set out in Annex 1.
3. Follow instructions for manipulating the suppressed post event messages (PEMs) held within PharmOutcomes as set out in the supporting documentation; and follow guidance for sending notifications to a GP practice where suppressed PEMs need to be sent.
4. If there are any concerns about potential patient harm because of delayed notifications following a pharmacy consultation, please report the incident using the 'Learning From Patient Safety Events' portal and use the code 'PharmacyPEM' for reporting purposes.
5. Pharmacists must consider and fulfil their duty of candour.

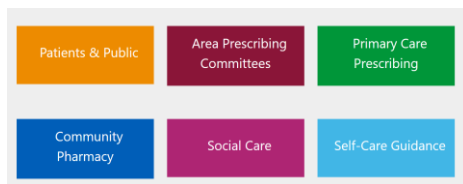
Pharmacy First Update

CPPE are offering a Pharmacy First: Clinical assessment and examination skills full day workshops at venues around the country for those who have not attended the workshop before. Please visit the website www.cppe.ac.uk for more information.

Medicines Optimisation website

There is now an updated Medicines Optimisation website for Nottingham and Nottinghamshire ICB which can be viewed here: [Nottinghamshire Medicines Optimisation Team - Nottinghamshire Medicines Optimisation Team \(nottinghamshireremedicinesmanagement.nhs.uk\)](https://nottinghamshireremedicinesmanagement.nhs.uk).

This includes a Community Pharmacy sections which is being developed. If you have any suggestions about content that would be useful to Community Pharmacy Teams please email Rebecca.Dickenson7@nhs.net. This website also includes self-care leaflets and other resources that you may find useful to use.



Early Prison Release

An email was sent to Community Pharmacies at the beginning of the month about early prison release. A summary of this information is below – please share with the whole Pharmacy Team.

The Electronic Prescription Service (EPS) is now being rolled out across the detained estate and contractors may see an increase in the presentation of non-nominated EPS prescription barcodes and / or FP10MDAs issued on discharge. These prescriptions will carry the following information on the front of the form:

- the letters 'HMP'
- prison name and address
- prison telephone switchboard number
- prescribing code

Patients presenting these prescriptions are exempt from prescription charges for this prescription form. To be exempt, their form must have 'HMP' printed in the prescriber address area on the front of the prescription form. In this instance a signature is not required on the back of the prescription form. This exemption is specific to this prescription form rather than the patient.

For further information please read the original email titled – Early Prison Release for Community Pharmacy. If you have not received this email, please check the junk folder and then get in touch using the email england.eastmidsparmacy@nhs.net requesting it is sent again.

Shortages and Pricing Issues

Limited availability of some medicines can lead to significantly inflated prices. If this results in not being able to source a medicine at or below the reimbursement price in the Drug Tariff, please report the issue to Community Pharmacy England on this website page here; [Report product over Drug Tariff price - Community Pharmacy England \(cpe.org.uk\)](https://cpe.org.uk) .Reporting in this way is necessary to bring the issue to the attention of the Department of Health and Social Care so that they can consider introducing a price concession. More information on price concessions, including those granted for the current month, can be viewed here; <https://cpe.org.uk/funding-and-reimbursement/reimbursement/price-concessions/>

Top tips for working with GP practices to minimise the impact of medicines shortages can be found on the ICB Medicines Optimisation website and can be viewed here https://www.nottinghamshiremedicinesmanagement.nhs.uk/media/lo3kldwm/shortages_workingtogether_v11.pdf .

Community Pharmacy Technician Apprenticeship Training

NHS England Workforce, Training and Education (WT&E) have secured funding to support growth of the pharmacy technician workforce within community pharmacy by increasing pre-registration trainee pharmacy technician (PTPT) training capacity. Funding contributions are for new PTPTs that have not yet been enrolled or started PTPT training, with training placements to commence between November 2024 and 28 February 2025.

The deadline for expressions of interest is 13th October 2024. More information about applying can be viewed here; [Community Pharmacy Technician Apprenticeship Programme: Application for PTPT Training Contribution \(jisc.ac.uk\)](https://www.jisc.ac.uk/community-pharmacy-technician-apprenticeship-programme-application-for-ptpt-training-contribution).

There are also webinars available for more information. The dates and links are below. Please note you will need to register for the event to be able to attend.

2pm, Sunday 29 September [Microsoft Virtual Events Powered by Teams](#)

1pm, Wednesday 02 October [Microsoft Virtual Events Powered by Teams](#)

7pm, Tuesday 08 October [Microsoft Virtual Events Powered by Teams](#)

Diabetes Lunch and Learn

There is an NHS Diabetes Prevention Lunch and Learn available for all health care professionals on the following dates between 12:30 and 1pm:

- Wednesday 30th October
- Thursday 28th October
- Thursday 19th October

The purpose of these sessions is to give an overview of the NHS Diabetes Prevention Programme including the content and how to refer. For more information and to register your place please email p.sidhu@lwtcsupport.co.uk.



Questions and feedback about this newsletter

If you have any questions, please email the ICB Community Pharmacy Clinical lead; Rebecca Dickenson using the email address Rebecca.Dickenson7@nhs.net.

Please send feedback as it helps to tailor this newsletter for you and your team.