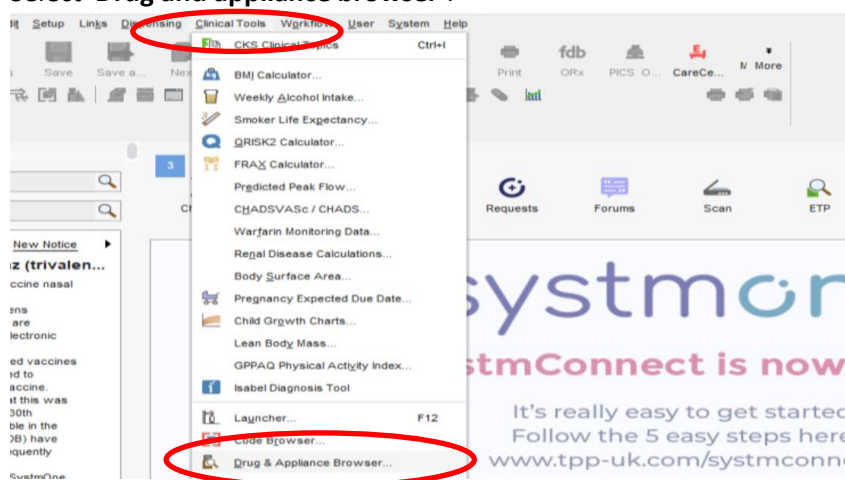## Tall Man functionality from First Databank

The World Health Organisation (WHO) states that look-alike, sound-alike (LASA) medicines are a well-recognised cause of medication errors due to orthographic (look-alike) and phonetic (sound-alike) similarities. These similarities can cause confusion at the point of prescribing and dispensing and lead to medication errors.

Tall Man Lettering (TML) uses certain uppercase lettering (which can also be in bold) to differentiate between LASA medicines and prevent any confusion. There is no nationally agreed standard for tall man lettering.

First DataBank (FDB) has incorporated TML into its Multilex solution to support clinicians and clinical systems and to continue to enhance patient safety by supporting prescribers in making accurate medication selection.
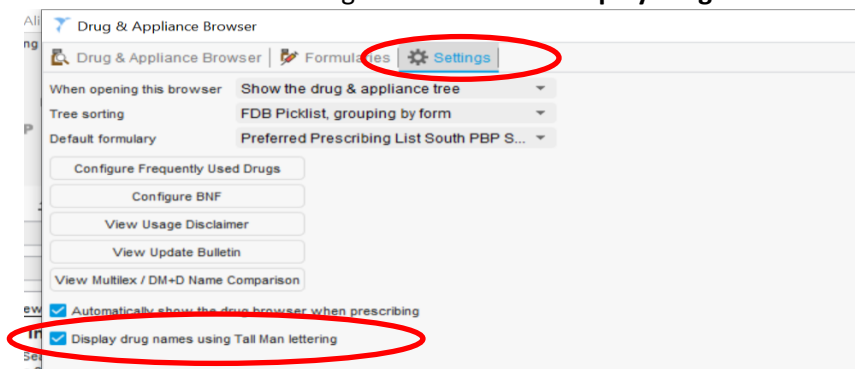
Setting up your user preferences

Once in SystmOne you will need to select '**Clinical tools**' from the toolbar. This will then offer a drop- down list. Select '**Drug and appliance browser'**.

From the '**Drug and Appliance Browser**' select the '**Settings**' tab at the top.
At the bottom of the settings screen tick the '**Display drug names using Tall Man lettering'**.

To see the difference in presentation of medicines in the clinical system, see Appendix.
Any changes to settings need correct exiting and restarting of S1 for the changes to be saved.
Clinicians working across multiple practices will need to set this at each practice.
Other recommendations include:

- Using 5 letters prefix instead of 3 letters when searching for medications in the drugs and appliance browser may help to reduce selection errors from a drop-down list.
- Consider adding the indication to prescriptions to minimise the risk of LASA medicines being confused at the point of dispensing or administration.
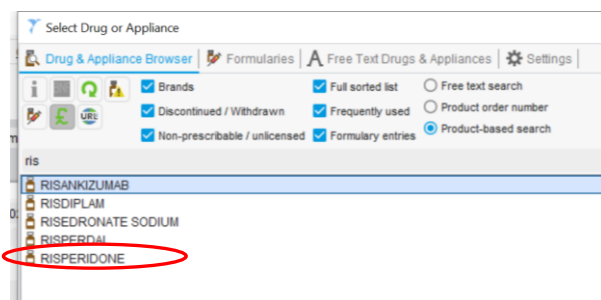
Tall Man Lettering functionality from First DataBank
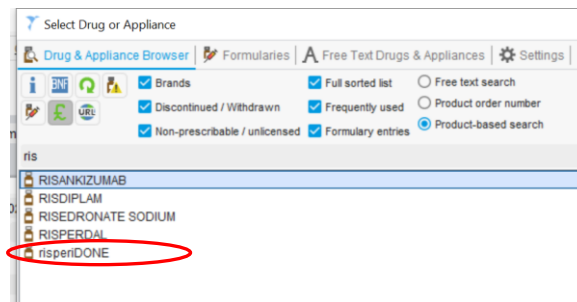Approved date: 13.11.24; Review date: 13.11.26.
Author: Neelam Ali Medicines Optimisation Pharmacist   Page **1** of **2**
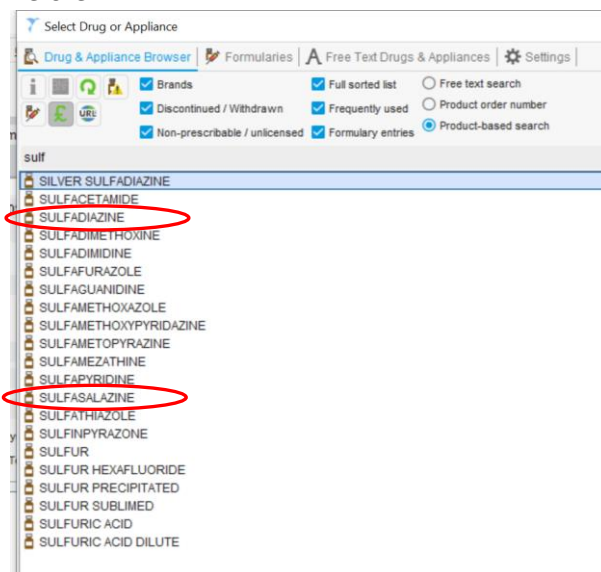
Appendix- Presentation in clinical system of 'Tall Man Lettering'.

Before:

After:

Before:

After:

Tall Man Lettering functionality from First DataBank
Approved date: 13.11.24; Review date: 13.11.26.
Author: Neelam Ali Medicines Optimisation Pharmacist　　　　　　　　　　　Page **2** of **2**